

# Resident's Guide to Granville Towers

## TRASH

- Trash chutes are located on each floor
- No hazardous/medical waste in trash chutes
- Please refrain from leaving trash in hallways
- Use the provided recycling bin to collect recyclable materials, place recyclable materials in appropriate containers outside of West Tower when your bin is full



## FIRE SPRINKLERS

- DO NOT TOUCH OR HANG ANYTHING FROM THEM OR WITHIN SIX INCHES OF FIRE SPRINKLERS
- You will be held responsible for water damages to your room and surrounding rooms should you detonate them.

## SMOKING

Smoking is not permitted inside Granville Towers or within 100 feet of any tower entrance.

## HEAT/AC

- Flip the "on/off" switch in the bathroom stall. The thermostats do not regulate temperature. If the air conditioning is too cold, submit a maintenance request and they can modify the way it cools your room.

## THE AGORA

### Hours of Operation:

Mon-Thu 7 AM - 8 PM

Friday - 7 AM - 7:30 PM

Saturday & Sunday - 10 AM - 7:30 PM



### Late Night Hours:

Sun-Thu - 8:30 PM - 11 PM enter through poolside doors.

\* Residents who are gone during the day can swipe for two meals during breakfast and pack a bag lunch to take with them.

## HOUSEKEEPING

- Bathrooms cleaned every week (schedules are posted on your floor)
- Trash taken out weekly
- To maintain our facilities, please do not refuse housekeeping
- For housekeeping questions or issues, please call them at 370-4522 or email [gthousekeeping@gmail.com](mailto:gthousekeeping@gmail.com)
- Office located in basement of West

## COMMUNITY KITCHEN

- Located on first floor of East
- Residents can check out a key to this room with their ID at West Desk
- Cooking/baking equipment may be checked out also but must be cleaned before it is returned
- Key may be checked out no more than three hours

## GROUP STUDY ROOM

- Located in basement of East
- Has dry erase wall and markers, conference table, and seating
- Check out key to this room at West Desk

## GIFT WRAP STATION

- Located in basement of East
- Has gift wrap, bows, ribbon, scissors, tape
- Check out key to this room at West Desk

## ALCOHOL

- Only individuals 21 and up may have alcohol in their room, and it can only be consumed with the door closed.
- No alcohol may be consumed in public areas, regardless of age



## LAUNDRY

- Laundry machines are located in each tower basement
- Use VISA/MasterCard credit/debit/gift card to pay for it
- Costs \$1.25 to wash, \$1 to dry (subject to change)
- Monitor laundry machine status by visiting: [mywavevision.com](http://mywavevision.com)



## COMMON AREAS



- NO playing sports, riding bikes, rollerblading, or skateboarding indoors or in hallways
- IF DAMAGES/THEFTS OCCUR AND THE PERSON(S)

RESPONSIBLE ARE NOT FOUND, the cost of repair or replacement may be distributed among the whole floor!

- Do not remove furniture from the common areas for use in your room

## KEY USE/LOCKOUTS

- You may not loan your room key to anyone, not even your parents or roommate
- If you are locked out of your room, come to the front desk to check out a loaner key once he/she has verified your identity



- After the third lockout, there is a \$10 charge per lockout

#### FITNESS CENTER

- Available daily from 6 AM until midnight in the basement of West Tower
- For your health and others, please use provided sanitizing wipes when finished with equipment

#### REC AREA

- Open from 9 AM until midnight in the basement of East
- Area includes a pool table, air hockey table, foosball table, ping pong table, HD TV
- Check out equipment to use this room from the West Desk using your ID through the Enhancements program

#### EQUIPMENT/FACILITY CHECKOUT

Available for check-out from East Desk

- Pool/air hockey/foosball/ping pong equipment
- Basketballs
- Community Kitchen
- Group Study Room
- Gift wrap station
- Bring your ID to check out these items

Any equipment that is not returned or returned damaged/broken/not functional will be assessed a replacement fee.

#### MAIL

- Your address is:  
Your Name  
Granville Towers (Tower) Room \_\_\_\_\_  
Chapel Hill NC 27514
- You are responsible for checking your mail DAILY in the basement of your tower. Packages are delivered to the East Desk and can be picked up with your photo ID during the following hours:  
Monday-Friday 8 AM - 12 PM; 3 PM - 7 PM and  
Saturday & Sunday 10 AM - 5 PM



#### GUESTS

- Guests must be escorted at ALL times - entering and exiting the building.
- If your guest violates a policy, you will be held responsible.

#### PETS

- The only pets allowed are NON-DANGEROUS fish
- Other animals are not allowed to even visit
- Fish must be kept in an aquarium no larger than 10 gallons



#### FURNITURE

- DO NOT remove furniture from your room - this will result in charges being assessed upon checkout. Furniture cannot be removed pursuant to number 23 on the lease agreement Rules and Regulations.

#### PARKING

- Parents can park for free when visiting for no more than two hours by registering their vehicle at South Desk - this is available at all times
- Visitor parking through the week is available for purchase at South Desk only during business hours (Monday-Friday from 8 AM until 4:30 PM) for a charge of \$5 per day
- Weekend parking, which begins Friday at 5 PM and lasts until Monday at 8 AM, costs \$20 and must be purchased at South Desk during business hours also. Any guest coming during this time, regardless of the length of stay, must purchase a weekend permit during this time.
- Game day parking for home football games will be sold at the East guard house entrance for \$20 beginning three and half hours before game time. This permit expires at midnight following the game.



#### TV/WIRELESS

- Pavlov Media manages our Internet connection and cable services.
- INTERNET CONNECTIVITY: If you're unable to access the internet, you can reach them at the number below. However, if you have other computer issues, please email Granville IT at granville.it.help@gmail.com or call the UNC ITS Response Center at 962-HELP.
- TELEVISION: Pavlov also can assist with any cable issues you may encounter. Please remember it is your responsibility to provide a coaxial cable and any recording devices
- Television channel line-up can be viewed on the Granville Towers website under "Forms and Info"
- For issues with internet connectivity or television, please call 1.888.4.PAVLOV

**Please note this list is not all-inclusive. For a complete list of rules and regulations, consult your lease agreement as well as the Community Living Standards (located on the Granville website under "Forms & Info").**